

SHOU SUGI BAN - FAQ

Q. Is it sealed?

A. Yes, we standardly seal the FACE ONLY during production. For exterior applications, we recommend sealing ALL 4 SIDES. For applications where additional protection is desired, a second coat of sealer can be applied post-install to ensure all cut ends are fully sealed and to add a 2nd protective coating. This is typically only required with HAI or MOYASU.

Q. Is it fire rated?

A. Fire testing on HAI has confirmed a Class B (II) fire rating, with smoke developed index of . We are currently pursuing the ability to treat our CHARRED collection to Class A rating.

Q. Can it be used for millwork & furniture?

A. Yes, though some designs are more appropriate than others. HAI is one design that does not lend itself to these applications due to the level of charring and softness of the charcoal.

Q. In handling the sample I received, I got some black charcoal on my hands - is this an issue?

A. Our samples are sealed on the face only. There may be some charring on the edges/ends which will rub off when handled. This would not be an issue once materials are installed. For high-traffic areas a 2nd coat of sealed can be applied post-install to ensure a complete seal over all cut ends.

Q. Is the sample I received #2 common or select grade?

A. All of our samples are on #2 common/character grade, though the grade really describes the whole order and once you cut the material down to a 6" sample piece it may not be readily apparent which grade it is. Prior to placing an order we send 3 pieces at 24" long to show desired grade. If desired, 20 sf of mock up materials can be ordered prior to the full order to confirm grade and to allow installers to get familiar with the product.

Q. What is lead time?

A. Generally 6-8 weeks for #2 common grade; 8-10 weeks for select grade - may be more/less depending on quantity. Expedited service may be available.