Meld eco-sensitive surfaces are entirely hand made, from natural and recycled materials. Variation in color, surface texture, porosity, gauge, dimensional tolerance, aggregate size & distribution and finish will occur and are considered inherent valued qualities. Non-structural hairline cracks are possible and shall not be considered a manufacturing defect.

Meld products should be cleaned with warm water and a clean, non-abrasive cloth or sponge. Meld recommends the use of a mild cleanser such as dish soap & water, neutral cleanser, or equal for daily cleaning of all Meld surfaces. Always dry the countertops immediately after wiping down. Heavy abrasive cleansers or cleansers containing ammonia, acid or bleach should be avoided.

The degree of stain, acid and chemical resistance depends solely on the specific sealer used. Meld products are not stain-proof even when sealed properly. Like all naturally porous materials (i.e. granite, marble, limestone, slate, soapstone, etc.) there are no warranties against scratching, staining, etching or cracking. The same applies to all Meld products and surfaces.

Spills should be cleaned up as soon as possible as to avoid the risk of permanent staining or etching. Avoid liquids from dwelling on the surface for extended periods of time. Spills from certain products such as red wine, lemons, vinegar, coffee, etc. as well as various chemicals can permanently etch the concrete top if left to remain on the surface for an extended period of time. Etch marks appear lighter in color and cannot be wiped off with any cleaning product. In many cases this can be repaired by sanding and resealing the affected area. Unglazed ceramics and terracotta pots should not be used on Meld surfaces and can cause permanent discoloration. Expect occasional rings to appear from unknown liquids. Oils in particular can penetrate the surface if forced in from the weight of a container. Wiping up oil spills as soon as possible can minimize the risk of staining. Keep water from pooling on the surface as certain minerals in the water may permanently stain the surface.

In the event that a stain forms and is unable to be removed with soap and water, we recommend the use of a stain removing poultice/paste (StoneTech Extract www.stonetechpro.com or equal). Once the stain is removed reapply sealer for added protection.

You should expect your new countertop to show wear, develop a patina and improve with time. Again remember Meld products are stain resistant and not stain-proof. Common sense good housekeeping and regular cleaning techniques should be practiced.

Meld recommends that all newly installed surfaces should be treated delicately for a minimum of thirty (30) days following the sealing process and installation. Avoid heavy usage and cleaning during this time period.

meld USA | All rights reserved | July 2010