



Gilasi Warranty Specs

InnerGlow Surfaces Residential 10-Year Limited Warranty For Gilasi Solid surfaces

InnerGlow Surfaces warrants to the original purchaser of installed Gilasi for a period of 10 years from date of installation that the product is free from manufacturer defects provided installation was performed by a

dealer/fabricator in accordance with recommended guidelines published by InnerGlow Surfaces. In the event a Gilasi product is found to be defective InnerGlow Surfaces will repair or replace it or refund the purchase price at its option. This warranty is a limited warranty and does not pertain to or include damage caused by normal use, normal wear and tear such as chipping and staining or improper handling, installation, storage, maintenance or neglect. In no event shall InnerGlow Surfaces liability be in excess of the purchase price of the defective product.

General Residential Warranty Terms and Conditions

This warranty applies only to Gilasi Solid Surfaces manufactured by InnerGlow Surfaces and installed by a professional solid surface installer.

This warranty applies to permanent installations of Gilasi in a residence for countertops that have not been removed from the original permanent installation location.

This warranty does not apply to other installations of Gilasi.

This warranty applies to Gilasi installations accomplished in the United States of America on or after January 1, 2014.

This warranty applies only to Gilasi installations that have been maintained according to guidelines provided by the fabricator at the time of installation.

For service of warranty, contact the company through which the purchase was made. You may also contact InnerGlow Surfaces directly via the gilasi.com website.

You can register your warranty by filling out the registration form at time of installation. If there are no records of a warranty being registered, a copy of the original receipt or an invoice from the authorized installer will act as proof.

InnerGlow Surfaces or its agents must be given access for inspection against any claim made on the warranty and cooperation must be given to agents in order for them to perform the obligations under the warranty. All decisions about the warranty will be made by InnerGlow Surfaces.

Exclusions not covered under warranty

Normal wear and tear issues.

Outdoor installations, boat and rv installations and shower stalls are not covered under this warranty.

Damages caused by improper use or abuse and neglect are not covered under this warranty. This includes, but is not limited to, damage caused by using or placing staining agents on the surface, abusing the edges

and causing chipping, and not following the care guidelines.

Fabrication and installation problems created by not following the fabrication and installation guidelines provided to authorized fabricators are not covered under this warranty.

Seaming, aggregate distribution in the surface and color variations are not covered under this warranty.

This warranty does not cover any work done on or to the surface after initial installation. Make sure workmen who work around Gilasi take standard precautions to keep staining agents from coming into

contact with Gilasi and are careful with tools around the surface.

Any known or visible defects present at the time of installation are not covered under this warranty.

This warranty is limited to the provisions stated above, and no other warranty, expressed or implied, exists.

The implied warranty of merchantability or fitness for a particular purpose is expressly excluded. Except as provided herein, InnerGlow Surfaces shall not be liable either in tort or contract for any loss or direct, consequential or incidental damages arising out of the use or inability to use, or delays in installation of, or repairs to Gilasi.