

# Product Non-Conformity Identification Standards

MKF-67 Rev 06232020

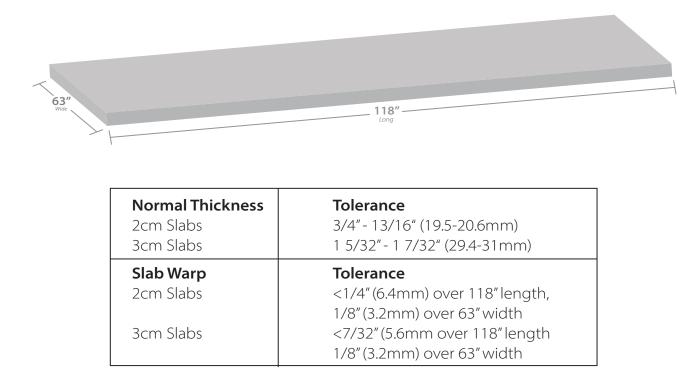
#### **Document Purpose**

This document will identify non-conformities that may appear in GEOS Recycled Glass Surfaces when delivered from our manufacturing facilities. This document is a tool to use during inspection, items in this document do not represent the normal quality of GEOS Recycled Glass Surfaces.

#### **Inspection Process**

GEOS Recycled Glass Surfaces should be inspected upon delivery and before fabrication. Nonconformities that are identified should be photographed and reported immediately to EOS Surfaces by calling 1-800-719-3671 to begin the claim process.

#### **Slab Thickness**



# Slab warp should be measured with slab lying completely flat on a stable flat surface such as a saw table or CNC bed. Unacceptable warp makes it impossible to lay the slab flat on a flat surface.

#### **Foreign Material**

During the manufacturing process GEOS Recycled Glass Surfaces can be unintentionally contaminated with foreign material such as rubber, steel, wood, etc. More than two pieces of foreign material in a 24"x 24" area should be reported immediately to an EOS Surfaces Manager. Because of the nature of recycled glass products, mis-colored glass pieces are not considered foreign material.



#### Lack of Material

Due to the recycled glass content in GEOS Recycled Surfaces, there may be minor variations in the surface of the glass that can be felt with a bare hand. These are part of the aesthetic and are not a defect unless they are deeper than 1/16" (1.6mm). Voids, air bubbles, gouges or valleys on the surface of GEOS Recycled Glass Surfaces that cannot be inconspicuously filled with resins are considered a non-conformity and should be reported to an EOS Surfaces immediately for resolution.

### Blotch

A blotch in GEOS Recycled Glass Surfaces is an area in the base mixture that is dominantly inconsistent with the rest of the slab due to a contaminant or inconsistent pigment.



> 3/4" (19.1mm) in diameter\* = Non-Conformity

> 2 blotches > 1/2" (12.7mm) in diameter within 5" (12.7cm) of each other = Non-Conformity

\* For reference, a US Dime is 3/4" in diameter

#### **Cracks or Fissures**

The process used to create GEOS Recycled Glass Surfaces includes a vibro-compaction process that aggressively vibrates and compacts the ingredients to give them a very tight, durable surface. During this process, internal ¬fissures can appear in the larger pieces of glass. These are super¬ficial and do not affect the performance of the surface.

# > 1/16" (1.6mm) that are visible to the eye and can be felt on the surface = Non-Conformity

#### **Gloss Level**

GEOS Recycled Glass Surfaces ships with a gloss level of 40.0-60.0 on each slab, gloss level is different depending on the color, but the standard is based on the lowest possible level for one of the colors of GEOS Recycled Glass Surfaces.

# <40.0 gloss level= Non-conformity

# Voids or Valleys

Backside voids that interfere with certain lamination procedures or cutouts can be considered non-conformities. However, raised ridges on the backside of the slab are not considered a non-conformity as they can be easily leveled during fabrication.

Voids or valleys >1/16" (1.6mm) that interfere with finished product = Non-conformity